

Marijuana Related Complaints – Who do I contact?

Licensed Recreational Marijuana Business Complaints:

The Oregon Liquor Control Commission (OLCC):

Regulates the production, processing, and sale of recreational marijuana in Oregon.

PHONE: 541-776-6191 WEBSITES: www.marijuana.oregon.gov and <http://www.oregon.gov/olcc/marijuana/pages/default.aspx>

Medical Marijuana Registered Grow Site Complaints:

The Oregon Health Authority (OHA):

Oversees the medical marijuana cardholder registry for patients, growers, and caregivers, and regulates medical marijuana processors and dispensaries.

PHONE: 971-673-1234 WEBSITES: www.healthoregon.org/ommp and <http://www.oregon.gov/oha/ph/PreventionWellness/marijuana/Pages/index.aspx>

Illegal Water Usage:

Oregon Water Resources Department (OWRD):

WATER USE FAQ's HANDOUT: [http://www.oregon.gov/owrd/docs/Water Use and Marijuana Handout FINAL.pdf](http://www.oregon.gov/owrd/docs/Water_Use_and_Marijuana_Handout_FINAL.pdf)

PHONE: 541-774-6880 WEBSITES: to file a complaint: <http://jacksoncountyor.org/Departments/Watermaster/File-a-Complaint> and <http://www.oregon.gov/OWRD/pages/index.aspx>.

Water Quality Issues Related to Marijuana Land Development:

Oregon Department of Environmental Quality (DEQ):

DEQ does not have marijuana-specific requirements, but as an agricultural operation, DEQ has a role in insuring marijuana businesses are in compliance with other applicable environmental regulations.

PHONE: 503-229-5696 E-MAIL: deqinfo@deq.state.or.us
WEBSITES: <http://www.oregon.gov/deq/Regulations/Pages/Marijuana-Regulation.aspx> and <https://www.oregon.gov/deq/Pages/air-n-water.aspx>

Industrial Hemp, Pesticides/ Fertilizers, and Water Quality Related Violations:

Oregon Department of Agriculture (ODA):

Administers many programs that affect agriculture producers and processors. Programs could also affect cannabis production, processing, wholesale, and retail activities. ODA oversees all industrial hemp activities.

**Note that there are no odor control regulations for industrial hemp production.

PHONE: 503-986-4644 E-MAIL: industrial-hemp@oda.state.or.us
WEBSITES: <https://www.oregon.gov/ODA/programs/NurseryChristmasTree/Pages/Hemp.aspx> and <http://www.oregon.gov/ODA/agriculture/Pages/Cannabis.aspx>

Jackson County Land Development Ordinance Violations:

Jackson County Code Enforcement

- Grows within 250 feet of City limits
- Grow lighting between 7:00 PM – 7:00 AM
- Use of tents and / or RV's at the grow site
- Unsecured marijuana waste products or outdoor storage
- Retail sales with zoning or conditions violations
- Unpermitted fencing or fencing made of temporary materials such as plastic sheeting, hay bales, or tarps
- Conditions of Land Use Approval violations

**Note that there are no odor control regulations for marijuana production or grows. Odor control is limited to retail and wholesale sales and industrial extraction and processing facilities.

PHONE: 541-774-6906 WEBSITES: <http://jacksoncountyor.org/ds/General/Marijuana>

Complaint page - <https://jacksoncountyor.org/ds/Code-Enforcement/How-To-File-A-Complaint>

Chapter 3 of Land Development Ordinance – See Section 3.13 for Marijuana Regulations-

https://jacksoncountyor.org/DesktopModules/Bring2mind/DMX/Download.aspx?Command=Core_Download&EntryId=37631&language=en-US&PortalId=16&TabId=1460