Providence Health & Services: COVID-19 Screening and Testing Information

Phone and Telehealth Screenings
Providence Medical Group (PMG) in southern Oregon has a team ready to help patients who have concerns about COVID-19. Existing Providence patients should contact their primary care provider; new patients can call 541-732-7700. Caregivers address each patient’s symptoms and direct them to the appropriate level of care and treatment. The care team has RN triage support, telehealth providers and the ability to do testing, when indicated.

Screening Clinic
PMG has a respiratory screening clinic at Stewart Meadows Urgent Care for patients with symptoms associated with COVID-19 or the flu – fever, cough and shortness of breath. Having a designated screening site helps to keep PMG clinics throughout southern Oregon available for patients with other medical needs. Walk-ins are welcome during clinic hours, 8 a.m. to 7 p.m., daily. Patients can also call first for more information.

Stewart Meadows Urgent Care
70 Bower Drive, Medford (intersection of S. Pacific Hwy./Stewart Ave.)
541-732-3962

Providence Medford Emergency Department
A large tent is set up at the Providence Medford Medical Center (PMMC) emergency department (ED) entrance. Caregivers direct incoming patients to separate areas based on their symptoms. Patients who have mild respiratory symptoms not requiring emergency care are urged to take advantage of the services listed above instead of going to the ED.

Mobile COVID-19 Testing
Providence has established a drive-through COVID-19 testing center away from clinics and the hospital. Providence providers may direct patients meeting public health criteria to the site for testing. Testing is by appointment only, with an order from a Providence provider; it is not open to the public.

This information is subject to change. For the latest information about Providence services related to COVID-19, go to https://www.providence.org/patients-and-visitors/coronavirus-advisory.
The mission of Jackson County Health and Human Services is to plan, coordinate and provide public services that protect and promote the health and well-being of county residents.